



Refund & Exchange Policy

We will always endeavour to ensure that our products reach their recipient in faultless condition

Should we fall short of this expectation please contact us directly at loulousbabywearltd@hotmail.com within 48 hours of receipt of your order to discuss

If you would simply like to return goods they must be in new, unused condition, with tags attached and in their original packaging

Lou Lou's Letterbox Babywear accepts no responsibility for return postage fees

Your statutory rights remain unaffected

